

Skoggi Oy's Register and Privacy Policy Statement

Prepared on 1 July 2022. Latest change on 25 November 2022.

Data protection / GDPR

This is Skoggi Oy's Register and Privacy Policy Statement in accordance with the EU's General Data Protection Regulation (GDPR). Created on 1 July 2022. Latest change 1 July 2022.

The Data Protection Regulation contains obligations for companies processing personal data.

Registrar

Skoggi Oy, Inkerintie 4, FIN-31300 Tammela
business ID 2995407-8

Contact person

Lasse Lahtinen
info@skoggi.com

Register name

Skoggi Oy's Customer, Marketing and Operator Register

Purpose of the Register

Maintaining Skoggi Oy's customer register, managing and maintaining customer relations and telling about Skoggi's services. The legal basis for the processing of personal data is the fulfillment of the contract between Skoggi Oy and the customer and marketing and other comparable informational purposes for customers who have given their separate consent to the processing of personal data.

The processing of Skoggi's customer's personal data is a prerequisite for the implementation and execution of the contract between the customer and Skoggi.

The information to be recorded in the register is:

- first and last name of the private customer / operator
- the name of the business customer
- address of the customer / operator
- phone number
- email address
- information about agreed services and their changes
- forest owners' forest resource and forest compartment boundary data
- invoicing and payment information
- other information related to the customer relationship and ordered services

The register contains only the information that the person or company handed over to Skoggi Oy or authorized a third party to hand over.

Information security

Only the company's own staff and other persons who have the right to do so due to their work can access the information in Skoggi Oy's customer register. All users of the register are bound by a duty of confidentiality. The register is in electronic form, and the related databases are protected against external data breaches with firewalls, passwords and other technical means.

Skoggi has ensured that all its service providers follow appropriate measures ensured by information security. We ensure the data security of personal data also during data transfers and disclosures.

Regular sources of information

The data is collected directly from the customer. In addition, we use various public data sources, such as forest management associations, Forest Centre, National Land Survey of Finland and Digital and Population Data Services Agency.

Recipients or recipient groups of personal data

As a general rule, personal data of the registered is not disclosed to other entities or persons without the consent of the customer. We hand over our customers' personal data to accounting firms, auditors, insurance companies and authorities in order to perform their statutory duties. Customers' personal data can be published to the extent that it has been agreed in writing with the customer.

We can hand over information classified as personal data, such as the property number, for research and statistical purposes.

We do not transfer our customers' personal data outside the EU or EEA regions.

Personal data retention periods

We store our customers' personal data only for the duration of the contract, or if the processing of the customer's personal data is based on the customer's consent, until the customer withdraws their consent and at the latest when the purpose of use based on the consent no longer requires the storage of personal data. However, we retain the customer's personal data that we are required by law to retain, such as, for example, accounting material in accordance with the Finnish Accounting Act for 10 years.

The data subject's right to receive information about their personal data

Our customer has the right to receive, upon request, access to their personal data that we process, as well as information about where the data comes from and what it is used for. The customer also has the right to receive information about the retention periods of their personal data and to whom Skoggi has disclosed their personal data. The customer can request this information once a year free of charge.

The right to demand correction, deletion or restriction of processing of personal data

If the customer's information is incorrect, the customer can request that the information in question be corrected, and if the information is incomplete, the customer can request Skoggi to supplement the customer's information by providing Skoggi with additional explanations.

The customer has the right to demand that we delete their personal data in whole or in part if the data is no longer needed for the purposes for which it was collected. Skoggi evaluates each request for deletion of personal data separately and cannot delete such personal data for which there is a certain statutory obligation to retain. We delete such personal data whose storage period has expired, or the data is otherwise unnecessary or unjustified to keep.

If the customer's data stored by Skoggi is incorrect or the customer has objected to the use of the data, the customer can demand Skoggi to limit the use of their personal data to processing only the data for which Skoggi needs to use the personal data to fulfill the contract.

The right to object to the processing of personal data

The customer can object to the processing of their personal data if the data processing is based on something other than fulfilling the contract. Such a situation is, for example, when the processing is based on Skoggi's legitimate interests. The customer can also object to the use of their personal data for direct marketing purposes at any time.

The right to transfer personal data from one system to another

The customer has the right to receive the personal data concerning the customer, in a structured, pdf-format file, and the right to transfer the data in question to another controller. The customer also has the right to have the personal data transferred directly from Skoggi to another data controller, if it is technically possible without unreasonable costs.

The right to withdraw consent

If the customer has given his consent to the use of his personal data for e.g. direct marketing purposes, or in other information-related matters otherwise unrelated to the contract, the customer has the right to withdraw his consent at any time.

Automatic decision making and profiling

Skoggi does not use automatic decision-making or profiling when processing its customers' personal data.

The right to file a complaint with the supervisory authority

The customer is entitled to raise a concern with the Data Protection Ombudsman:

Office of the Data Protection Ombudsman
PL 800, 00531 Helsinki
tietosuoja@om.fi
+358 (0)29 566 6700